Information is a data with a specific meaning, which has a use-value and knowledge that can be transmitted in any form (written, audio, visual, electronic or other form). In order to manage to control information in a quality way, it may be needed to classify them adequately, to determine their purpose accurately, their values, accessibility and other attributes. Ownership of information and their use have become crucial for the functioning of the state, economy, public services and everyday lives.

Information security in the modern conditions has become one of the key factors of development, so it established numerous standards that include best practices and recommendations for the safe information management.

From the above mentioned, it can be seen the need for implementation of management systems and safety information in the Clinical Center of Banja Luka.

The purpose of this approach to information is to provide information and to protect information and assets from all threats, whether internal or external, accidental or deliberate through the establishment, implementation, execution, monitoring, reviewing, maintaining and improving information security management system (ISMS). The implementation of these policies and rules is important to maintain the integrity of information systems for the provision of services. Information Security Policy provides and guarantees:

- information will be protected against unauthorized access
- maintaining the confidentiality of information,
- information will not be disclosed to unauthorized persons, whether accidental or intentional actions,
- the integrity of the information will be saved through protection from unauthorized changes,
- the ability to access and change information to authorized persons when required,
- it will be provided compliance with control and legal requirements
- support to policy through continuous business plans that wiil be determined, maintained and tested in permanent practical work
- training of employees in all organizational units
- all violations of safe handling information will be considered and explored
- all violations of security will be documented and explored.

Management will define the vision of security information in order to ensure the smooth operation and protection of classified information and the further successful development of organizations, as well as achieving customer satisfaction with the service provided and with quality of services.

All employees are responsible for implementing security policies and protection of information and must provide support to the management of the prescribed policies and rules.

The main objectives of this policy are:

- preservation of the information of the Clinical Center of Banja Luka
- to protect information of users who use the services of the Clinical Center,
- protection of information assets that belong to the Clinical Center,
- providing reliable information to employees and keeping their confidentiality in all cases of access to existing information.

The purpose of this policy is to identify risks to property, the value of property and to determine possible causes of vulnerability and potential causes of an unwanted incident that may lead to damage to the system or in an institution. To manage with the risks at an acceptable level through design, implementation and maintenance of the ISMS. That is in accordance with other standards and documents of the Clinical Center, including:

- ISO standard 9001:2008
- legislation that treats the area of the Clinical Center of Banja Luka
- document management systems and systems of quality
- that is in accordance with the contractual obligations of Clinical Center
- to provide operation in accordance with ISO 27001:2005.

HEAD DIRECTOR

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